

CROWN Memorandum



Memo Number: 02-0011-WN

TO: ESRD Executive Directors, ESRD Data Managers
FROM: Matthew Leipold, Director, Division of ESRD Systems and Contract Management
Information Systems Group, OCSQ
DATE: September 30, 2002
SUBJECT: Quality Network Internet Outage

The Quality Network Complex 3 (Internet Complex) environment will be transitioning to Buccaneer Computer Systems & Services, Inc. (BCSSI) in Warrenton, Virginia during the weekend of October 11-14, 2002. This complex provides the Internet access and E-mail SMTP relay for all ESRD Networks. The QNet Complex 3 environment will be shutdown on Friday, October 11, 2002 at 8pm EDT and will be down until Tuesday, October 15, 2002 at 8am EDT. All Internet browsing capability and E-mail to/from the Internet will be unavailable during this period of time. You will continue to send and receive E-mail from CMS and other Networks. This outage will not affect any ESRD Network application services (i.e. SIMS and nightly replication) provided by the QNet Complex 1 environments at CMS in Baltimore, MD. If you have any questions, please contact the Quality Net Help Desk at 866-288-8912.